

RFP 150.20 V Instructional Software & Online Learning

Q&A

- Is this RFP inclusive of online tutoring services provided to students?

Yes

- If we are currently awarded under previous RFP 150.20 I, II, III, or IV do we need to respond to this one?

No – there is no need to respond to this as you are already currently awarded. This is a rolling bid which just allows new vendors but only until the same final expiration of contract 2025.

- Are digital signatures via DocuSign acceptable?

Yes

- Are you accepting submissions through IonWave on the NCISD website?

No – per the verbiage on our Bid Opportunities webpage RFP 149.20V and 150.20V are not available through IonWave. Please refer to the Intent to Bid page as well in how to respond to this Bid.

- On Page 11, Section 8.3.1.1 it states that “initialed RFP pages” are part of the requirements. Is the district asking that the entire RFP is returned with the signatory’s initials on the bottom of each page?

No – just the pages requiring initials and/or signatures (ie page 32)

- When I open the RFP document it gives the message that it has been formatted as a fillable document. However, when I open it in Adobe, the

formatting does not allow for any information to be added to the document. Please advise how we should proceed.

The document was not set up as a fillable document and does not display that message upon opening. Please proceed with either using Adobe Pro and editing the document to make it fillable or print the document and complete the bid submission manually.

- The RFP states on page 29 that the contract term is from July 18, 2023 – August 31, 2023. Is this accurate? Will awarded vendors be required to submit another proposal after August 31, 2023?

No. After that it will be yearly extensions until August 31, 2025 when the final contract ends.

- Can you please clarify the scope of work. The bid states you are not just looking for digital products/software, so does this mean that you also seek professional learning that is specific to implementation of the named products? And is this for K-12 or PreK-12?

If there is professional learning that goes along with the product please include that in your bid response. We are a Pre-K through 12 District.

- Does this bid language from page 28 mean that this bid is essentially a catalog bid requiring a catalog and discount schedule? We ask this question to clarify to what extent the district seeks narrative descriptions of products.

If your company would prefer to offer a % off of your catalog price then please include that. If you have only specific products that you are offering a discount then list those products with the related discount to them.

- Is the vendor's general narrative about product specifications and purpose to go into a separately created narrative document, or are you looking for most details to be included with page 31 of the bid?

If you have a catalog/pamphlet that lists specific products that you would like to include, please do so.

- Per page 60, if a vendor is not a HUB and does not anticipate sub-contracting with a HUB or MWBE, then does that automatically disqualify a vendor from pursuing the bid?

No. These are standard questions we have to ask for Federal Award.

- Page 27 speaks about the word "domain" and instructs the vendor to answer all questions for any given domain. What is meant by "domain?" Is this a reference to the procurement categories listed on page 45, and if so, where are the "questions attached to each domain?"

No. Page 45 is just a snippet of the Districts' Commodity Categories. This is referring to page 30 in which you will answer the questions that are in the columns.